

Why use this report...

Stay informed about potential COVID-19 claims activity and volume with insights from the Weekly COVID-19 Update.

In advance of the detailed Monthly Analytic Report, on a weekly basis you will have insight into Coronavirus-related data including:

- Weekly test volume
- Weekly claimants
- Adjudicated claim amounts

In addition, the weekly update provides information on:

- Telemedicine related claims (COVID-19 as well as non-COVID related services)
- Overall medical claim activity

Weekly Updates contain high level information on overall claims and telemedicine claims (both Coronavirus and non-Coronavirus) to provide insight into pattern changes. COVID-19 Monthly Reports more fully explore the types of services and population being impacted during the pandemic. We will continue to refine and expand the data within these views as we monitor changes that may impact the analysis.

Additional Resources....



You can find more information on COVID-19 at these links

- <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- <https://www.cdc.gov/coronavirus/2019-ncov/communication/guidance.html>
- <https://www.aetna.com/individuals-families/member-rights-resources/covid19.html>



Things to consider when reviewing the data...



Reporting is based on the primary diagnosis code on a claim



Standard codes and coding guidance have rapidly evolved. While health care institutions adjust to new codes and coding changes, claims may be understated based on:

- Provider variance in understanding billing guidance
- Inability to confirm diagnosis due to testing limitations
- Test results received by provider post-claim submission
- No claim submission (e.g., testing covered by public health entity or inpatient)
- Claim submission prior to the introduction of COVID-19 specific ICD-10 codes



Claim counts in this report represent the number of claims processed each week. COVID-19 vaccine information represents vaccine administration covered under an Aetna medical or Aetna pharmacy benefit.

What codes are used in the weekly update.....

The following diagnoses and procedures are used to identify likely COVID-19 related claims in this update:

COVID-19- Specific Diagnosis Codes - Specifically identified by CDC for COVID

- U07.1** - COVID-19 confirmed cases
- U07.2** - Unconfirmed suspected cases (not expected to be billed)
- J12.82** - Pneumonia due to COVID-19 (new 1/1/2021)
- M35.81** - Multi-system inflammatory syndrome (new 1/1/2021)
- M35.89** - Other specified involvement of connective tissue (new 1/1/2021)

Coronavirus Diagnosis Codes - Providers guided to bill these in initial outbreak:

- B97.29** - Other coronavirus as the cause of diseased
- B34.2** - Coronavirus infection, unspecified

Exposure Diagnosis Codes - Pre-existing codes used for COVID-19 screenings and for non-confirmed/non-presumptive cases. Because these codes may also be used for suspected exposure to other biological agents and viral communicable diseases, some billing may be for non-COVID related scenarios:

- Z03.818** - Suspected exposure to other biological agents ruled out
- Z20.822** - Suspected exposure COVID-19 (new 1/1/2021)
- Z20.828** - Exposure to other viral communicable diseases

Screening Encounters -

- Z11.52** - Encounter for screening (new 1/1/2021)

Testing Procedure Codes - Codes used to identify COVID-19 and antibody testing:

- 86328, 86408, 86409, 86413, 87426, 87428, 87635, 87636, 87637, 86769, 87811, C9803, 0202U, 0223U, 0224U, 0225U, 0226U, 0240U, 0241U, U0001, U0002, U0003, U0004, U0005, G2023, G2024

Telemedicine - Metrics include Teladoc as well as community based providers performing approved telemedicine services

Vaccine Administration (Medical) - 0001A, 0002A, 0011A, 0012A, 0021A, 0022A, 0031A

Vaccine Administration (Pharmacy) - NDC Code of 59267100001, 59267100002, 59267100003, 80777027310, 80777027399, 59676058005, 59676058015

COVID-19 population alerts

Hot Spots In the United States - Map (to the right)

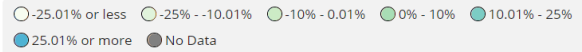
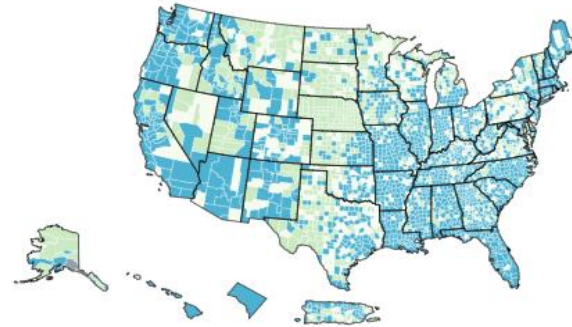
The map shows how the number of new cases have CHANGED in the last two weeks across the U.S. (not plan sponsor-specific). This provides an indication of which direction the level of new cases is trending.

County Alerts (below)

The tables below show the average daily new cases per 100,000 individuals by county over the past 7 days. These rates are reflective of the overall population of the county, not of your specific membership. We are providing this information to inform you where you have membership in counties that are experiencing a high or emerging rate of new cases.

The CDC collects new case counts at the county level. We are using this information to calculate a '7 day average new case count.' This data is then normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, often caused by data collection fluctuations.

The county information below is for your top 25 counties (by membership) which have been identified as having either a high (>25) or emerging (10-24) average daily case rate. Note: There could be less than 25 counties in the tables or none at all if the alert criteria is not met in counties where you have membership.



Heat map of recent growth by county: This map shows the percentage change in cases between the last seven days and the previous seven days. Darker colors indicate an increasing trend while lighter colors indicate a decreasing trend. [Last Updated: 7/12/2021](#) | [Source: CDC](#)

High risk counties (red) had greater than 25 daily new cases per 100,000 people last week
Emerging risk counties (orange) had between 10 and 25 daily new cases per 100,000 people last week

Scroll to the end of this report for a list of the top 50 counties with the highest average daily new case counts where you have membership

High Risk (>=25 new cases per 100,000 individuals)*

State, County	County population	Your members	Avg daily new cases per 100K
No high risk counties			

Emerging Risk (10-24 new cases per 100,000 individuals)*

State, County	County population	Your members	Avg daily new cases per 100K
FL, Polk	724,777	2	13.7
FL, St. Johns	264,672	1	22.8

* Counties with less than 20 new cases in the prior week will not appear in this report. New case data is not available for approximately thirty counties. County population is based on 2010 Census data. 'Your members' represents your total Aetna self-insured membership.

COVID-19 Claims Activity

What claims have been adjudicated for COVID-19 related diagnoses and/or testing?

Use these insights to:

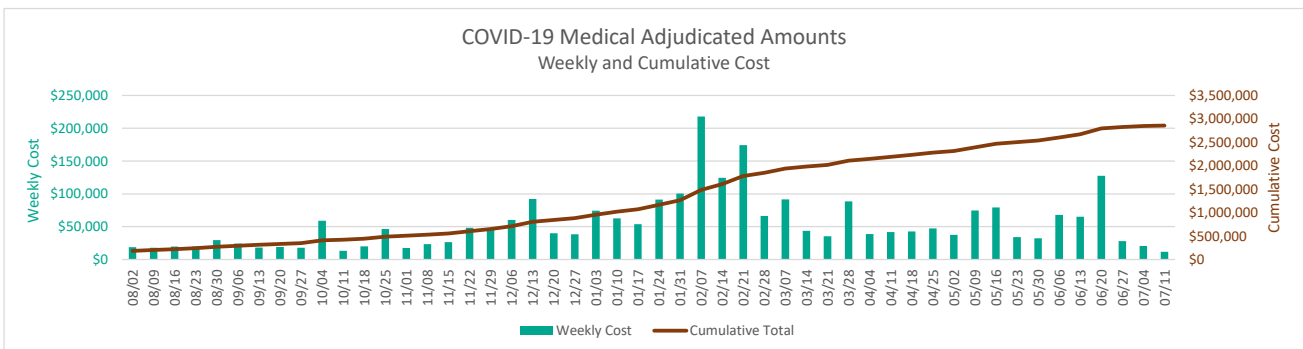
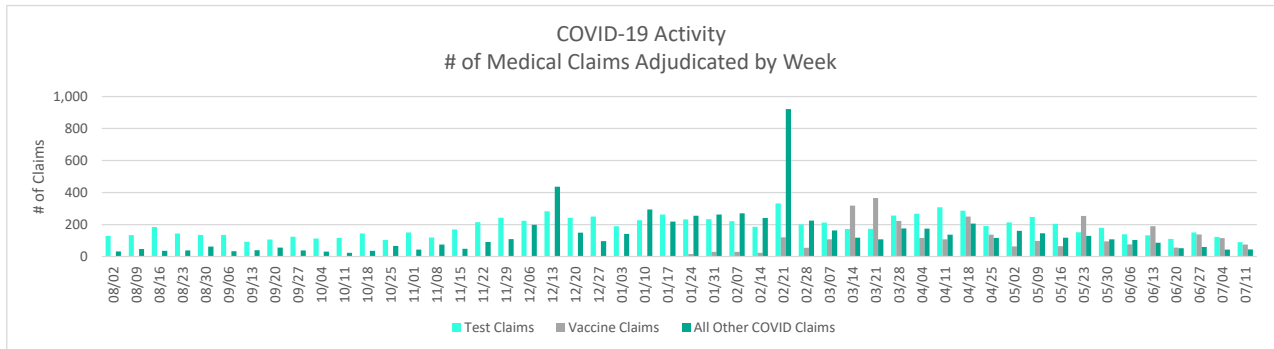
- ✓ Monitor estimated weekly plan expenses associated with COVID-19
- ✓ Understand the relative impact on overall claim spend

At a glance

	Number of Claims		Unique Claimants (claimants may be counted in each category)			
	COVID-19 paid	Tests	Vaccine	Tests	Vaccine Administration*	All Other Claims
Current Week	\$11,826	90	75	80	75	40
3/01/20 - 7/11/21	\$2,857,738	10,062	3,127	4,518	1,945	3,266

*Vaccine data includes medical and pharmacy for Aetna administered plans

How does this week compare to previous weeks?



Telemedicine Monitor

What is the recent Telemedicine claims activity?

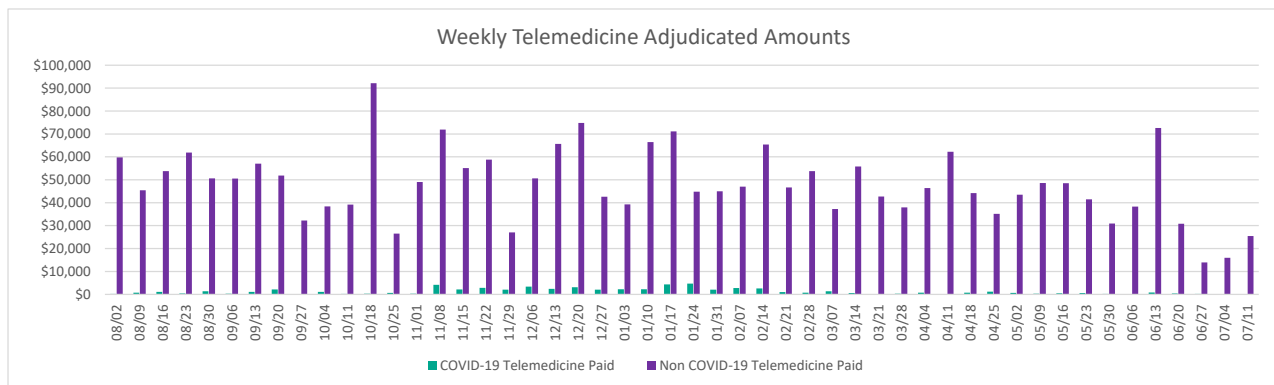
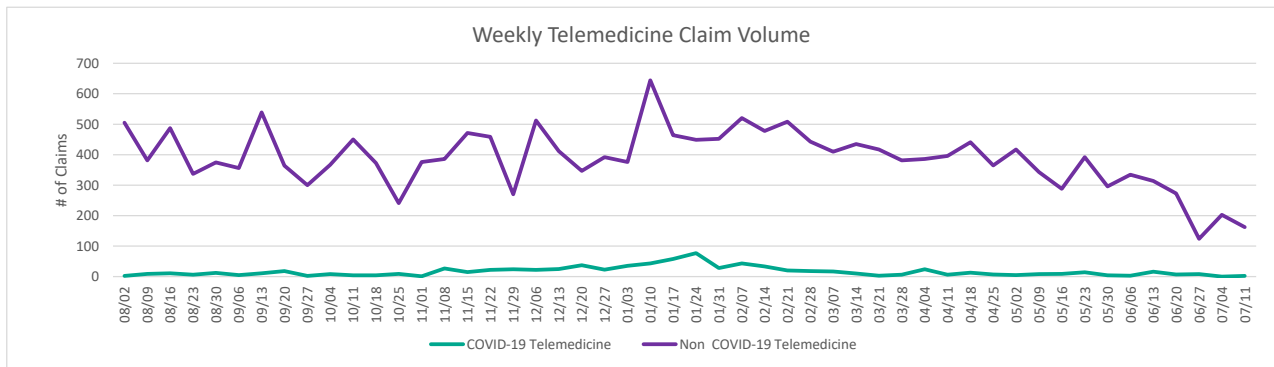
Use these insights to

- ✓ Review monthly growth of both Teladoc and community based providers providing approved telemedicine services
- ✓ Understand trends driven by COVID-19 related claims verses overall utilization for non-virus related conditions

At a glance

	COVID-19 telemedicine paid	Non COVID-19 telemedicine paid	COVID-19 telemedicine claims	Non COVID-19 telemedicine claims
Current Week	\$56	\$25,500	2	162
3/01/20 - 7/11/21	\$70,495	\$3,066,017	905	25,909

How is Telemedicine changing over time?



Total Weekly Adjudicated Medical Claims

What is the overall adjudicated claim activity on a weekly basis?

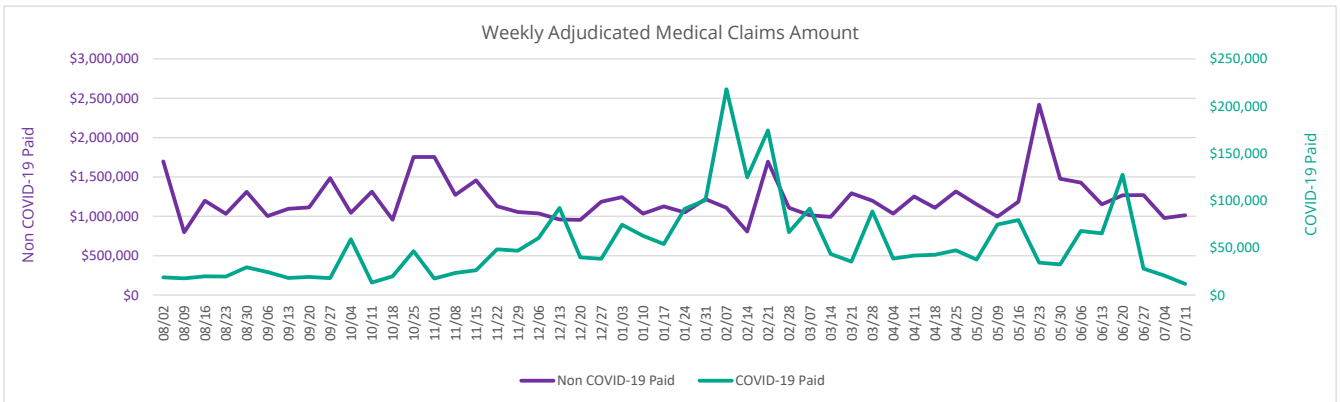
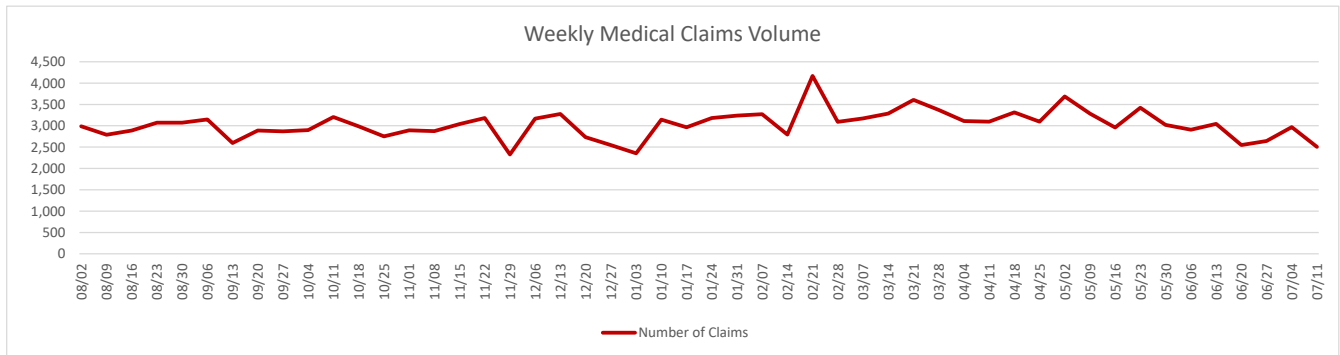
Use these insights to:

- ✓ Monitor weekly changes in claim levels for COVID-19 vs. other claim expenses
- ✓ Review how weekly claims are trending compared to anticipated levels or prior year experience

At a glance

Total medical paid (current week)	Total medical claims (current week)	Current week paid (change from last week)	COVID-19 % of total medical paid (3/1/20 - 7/11/21)
\$1,024,631	2,506	2.6%	3.4%

How does this week compare to previous weeks?





Actual paid claim amounts may vary from this report once claims are finalized.
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 Data in this report is from March 1, 2020 to current (excluding graphs)

By the numbers

What are the COVID-19 activity details by week?

Period Ending	# of Claimants*			# of Claims			Adjudicated Amount			
	All Other	Tests	Vaccine Admin.	All Other	Tests	Vaccine Admin.	All Other	Tests	Vaccine Admin.	Total
Mar. 2020	1	0	0	1	0	0	\$235	\$0	\$0	\$235
Apr. 2020	15	30	0	15	30	0	\$1,616	\$1,539	\$0	\$3,156
May 2020	62	111	0	69	111	0	\$13,721	\$11,016	\$0	\$24,737
June 2020	112	328	0	120	335	0	\$13,832	\$26,938	\$0	\$40,769
July 2020	141	322	0	145	336	0	\$66,560	\$29,609	\$0	\$96,169
08/02/20	29	122	0	32	129	0	\$7,679	\$11,080	\$0	\$18,759
08/09/20	47	128	0	47	134	0	\$7,041	\$10,749	\$0	\$17,790
08/16/20	36	163	0	36	184	0	\$4,983	\$14,833	\$0	\$19,816
08/23/20	38	136	0	38	144	0	\$5,412	\$14,243	\$0	\$19,654
08/30/20	50	128	0	62	135	0	\$18,414	\$11,112	\$0	\$29,526
09/06/20	33	118	0	33	135	0	\$11,644	\$12,586	\$0	\$24,230
09/13/20	40	83	0	40	93	0	\$9,556	\$8,539	\$0	\$18,095
09/20/20	54	96	0	56	106	0	\$9,895	\$9,233	\$0	\$19,128
09/27/20	36	115	0	38	124	0	\$7,269	\$10,628	\$0	\$17,897
10/04/20	28	98	0	31	113	0	\$49,583	\$9,415	\$0	\$58,998
10/11/20	23	98	0	23	116	0	\$3,078	\$10,131	\$0	\$13,209
10/18/20	33	124	0	36	144	0	\$7,672	\$12,192	\$0	\$19,864
10/25/20	64	98	0	66	104	0	\$38,710	\$7,793	\$0	\$46,503
11/01/20	34	135	0	43	150	0	\$6,929	\$10,540	\$0	\$17,469
11/08/20	71	112	0	75	119	0	\$13,805	\$9,690	\$0	\$23,495
11/15/20	44	142	0	48	169	0	\$13,654	\$12,659	\$0	\$26,312
11/22/20	84	198	0	91	215	0	\$32,161	\$16,190	\$0	\$48,350
11/29/20	96	221	0	109	243	0	\$28,449	\$18,458	\$0	\$46,907
12/06/20	177	207	0	198	223	0	\$41,480	\$18,840	\$0	\$60,320
12/13/20	378	261	0	436	283	0	\$69,585	\$22,560	\$0	\$92,145
12/20/20	146	228	0	149	243	0	\$20,459	\$19,496	\$0	\$39,955
12/27/20	92	233	0	96	250	0	\$17,815	\$20,590	\$0	\$38,405
01/03/21	124	174	0	141	190	0	\$59,284	\$15,197	\$0	\$74,481
01/10/21	262	213	4	294	227	4	\$42,964	\$19,745	\$68	\$62,777
01/17/21	196	245	4	219	262	4	\$31,072	\$22,804	\$68	\$53,944
01/24/21	240	218	15	255	232	15	\$72,233	\$18,863	\$254	\$91,350
01/31/21	235	212	29	263	234	29	\$82,073	\$17,739	\$798	\$100,609
02/07/21	247	199	27	270	221	29	\$201,133	\$15,970	\$794	\$217,896
02/14/21	212	175	23	241	186	23	\$108,938	\$14,685	\$969	\$124,592
02/21/21	732	284	118	922	332	120	\$150,062	\$21,725	\$2,567	\$174,354
02/28/21	197	180	54	225	201	55	\$48,199	\$16,894	\$1,424	\$66,516
03/07/21	146	193	106	163	212	108	\$72,441	\$16,348	\$2,825	\$91,613
03/14/21	108	153	280	118	172	318	\$19,702	\$14,329	\$9,588	\$43,619
03/21/21	102	151	360	108	173	366	\$12,943	\$13,485	\$9,020	\$35,448
03/28/21	159	230	219	176	256	222	\$60,491	\$21,959	\$6,007	\$88,457
04/04/21	166	223	115	174	267	116	\$17,337	\$16,971	\$4,328	\$38,636
04/11/21	116	283	106	136	308	108	\$15,393	\$22,278	\$4,217	\$41,888
04/18/21	184	264	249	206	287	250	\$17,872	\$17,378	\$7,420	\$42,670
04/25/21	97	176	136	116	191	136	\$23,072	\$19,669	\$4,701	\$47,442
05/02/21	138	186	62	161	214	64	\$17,045	\$18,545	\$2,033	\$37,623
05/09/21	127	178	96	145	248	97	\$48,789	\$22,501	\$3,398	\$74,688
05/16/21	85	190	65	117	204	65	\$57,785	\$19,263	\$2,311	\$79,359
05/23/21	104	140	240	129	152	254	\$13,688	\$13,601	\$6,973	\$34,262
05/30/21	85	166	94	108	180	95	\$14,431	\$14,766	\$3,238	\$32,436
06/06/21	96	128	75	104	139	76	\$57,205	\$8,050	\$2,645	\$67,900
06/13/21	79	119	189	86	133	189	\$47,949	\$10,852	\$6,452	\$65,253
06/20/21	51	105	55	52	110	56	\$114,915	\$10,384	\$2,207	\$127,507
06/27/21	59	138	138	60	150	138	\$8,463	\$13,722	\$5,743	\$27,928
07/04/21	37	100	112	43	123	115	\$7,291	\$9,618	\$3,860	\$20,769
07/11/21	40	80	75	44	90	75	\$3,539	\$6,031	\$2,256	\$11,826
Total				7,209	10,062	3,127	\$1,947,545	\$814,029	\$96,164	\$2,857,738

* Claimants are unique to the individual week, so the same individual may be counted in multiple weeks

IMPORTANT: Testing and treatment for the new coronavirus is still evolving and as a result claims experience may be effected as the industry adapts to the changing circumstances. Information is believed to be accurate as of the production date; however, it is subject to change. Aetna makes no representation or warranty of any kind, whether express or implied, with respect to the information in this report and cannot guarantee its accuracy or completeness. Aetna shall not be liable for any act or omissions made in reliance on the information.



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Appendix:

Alerts for the top 50 counties with high new cases rates in which you have membership

State, County	County population	Your members	Avg. daily new cases per 100K	Risk Level
FL, St. Johns	264,672	1	22.8	Emerging Risk
FL, Polk	724,777	2	13.7	Emerging Risk

County Alerts

This table shows the rate of average daily new cases per 100,000 individuals by county. These rates are reflective of the overall general population of the county, not of your specific membership in that county. We are providing this information to inform you which counties you have membership in that are experiencing a high incidence rate of new cases.

The CDC collects new case counts at the county level. We use this information to calculate a '7 day average new case count.' This data is then normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, often caused by data collection fluctuations.

The county information is for your top 50 counties in which you have membership that have the highest average daily new cases over the past seven days. Average daily new cases of 25 per 100k members are denoted as high risk (red) and those with 10-24.9 are denoted as emerging risk (orange).

Note: There may be less than 50 counties or none at all depending upon where you have membership vs. the counties with the highest risk. Counties with less than 20 new cases will not appear in this list.