

**COVID All-Time Experience:** Jan 2020 - Apr 2021, paid through April 2021

**Year Over Year Results:**

**Prior:** Jan - Apr 2020, paid through April 2020

**Current:** Jan - Apr 2021, paid through April 2021

### Why use this report?

Gain a deeper understanding of the overall utilization and trend impacts from the COVID pandemic.

This detailed Monthly Analytic Report provides insights into the following key areas:

- COVID-19 specific claim activity
- Telemedicine volumes and impact
- Overall health care utilization changes
- Risk profile for severe illness based on CDC guidance
- Counties that have high or emerging levels of COVID-19
- COVID-19 vaccinations

This data can help you more fully explore the types of services and population being impacted during the pandemic and will help you answer your key questions such as:

- How many members have evidence of the condition or been tested?
- How many hospitalizations have there been?
- How many people have been vaccinated?
- Where are people seeking care?
- How has overall utilization of physician services changed with social distancing and closure of physician offices?
- What is the demand and utilization for telehealth services?
- What is the higher risk for severe illness profile within this population? What is the risk profile for employees specifically?
- Are we seeing the impact of deferral of care such as reduction in elective surgeries, etc.?

### Things to consider when reviewing this data

#### Reporting is based on diagnosis and procedure codes that are billed on a claim

Standard codes and coding guidance have rapidly evolved throughout the pandemic. While healthcare institutions adjust to new codes and coding changes, claims may be understated based on:



- Provider variance in understanding billing guidance
- Inability to confirm diagnosis due to testing limitations



- Test results received by provider post-claim submission
- No claim submission (e.g., testing or vaccination administration covered by public health entity or inpatient)



- Claim submission prior to the introduction of COVID-19 specific ICD-10 codes
- COVID-19 vaccine administration information included in this report represents claims covered under the Aetna medical or Aetna pharmacy benefits. International claims may not be billed and processed in accordance with the coding and definitions used in this report and may impact the data/results shown
- Data in this report is compiled at the group number level. Member movement between group numbers may impact aggregate claimant counts.

### What codes are used in the COVID monthly view?

The following diagnoses and procedures are used to identify likely COVID-19 related claims in this report. **These codes represent our current best efforts to identify likely COVID-19 activity.** References to COVID-19 in this report are based on the codes below, some of which are not COVID-specific.

**COVID-19-Specific Diagnosis and Related Codes** - These are codes that are specific to COVID-19 related illness:

**U07.1** - COVID-19 confirmed cases - Data is included when this code is billed as the primary, secondary or tertiary diagnosis

**J12.82** - Pneumonia due to COVID-19 (new 1/1/2021)

**M35.81** - Multi-inflammatory syndrome (new 1/1/2021)

**M35.89** - Other specified systemic involvement of connective tissue (new 1/1/2021)

**Coronavirus Diagnosis Codes** - Providers were guided to bill these in the initial outbreak:

**B97.29** - Other coronavirus as the cause of diseased

**B34.2** - Coronavirus infection, unspecified

**Exposure Diagnosis Codes** - Pre-existing and new codes used for COVID-19 exposure and non-confirmed/non-presumptive cases. Because these codes may also be used for suspected exposure to other biological agents and viral communicable diseases, some claims may be for non-COVID related cases:

**Z03.818** - Suspected exposure to other biological agents ruled out

**Z20.828** - Exposure to other viral communicable diseases

**Z20.822** - Contact with and (suspected) exposure to COVID-19 (new 1/1/2021)

**Encounter Diagnosis Code** - New code introduced specifically for visits related to COVID screenings:

**Z11.52** - Encounter for screening for COVID-19- (new 1/1/2021)

**Testing Procedure Codes** - Used to identify COVID-19 and antibody testing: **86328, 86408, 86409, 86413, 86769, 87426, 87428, 87635, 87636, 87637, 87811, C9803, G2023, G2024, U0001, U0002, U0003, U0004, U0005, 0202U, 0223U, 0224U, 0225U, 0226U, 0240U, 0241U**

**Vaccination Administration Procedure / NDC Codes** - Used to identify COVID-19 vaccination administration. The actual vaccine cost is being paid by the federal government; data in this report represents administration cost / utilization: **0001A, 0002A, 0011A, 0012A, 0021A, 0022A, 0031A and NDCs 59267100001, 59267100002, 59267100003, 80777027310, 80777027399, 00310122210, 59676058005, 59676058015.**

**Telemedicine** - Metrics include Teladoc as well as community based providers performing approved telemedicine services

### Report terms

Here are more specific details behind terms used in this report:

#### Claimant Distribution Definitions:

• **Confirmed Cases** - The number of members who had a claim with the COVID-19 specific diagnosis code U07.1 billed as one of the first 3 diagnoses on a claim or had a claim with J12.82, M35.81 or M35.89 as a primary diagnosis

• **Probable Cases** - The number of members who have either of the general coronavirus codes shown on the left (B97.29 or B34.2) billed as the primary diagnosis on a claim

• **Exposure Cases** - The number of members who have any of the 3 exposure diagnosis codes shown on the left (Z03.818, Z20.828, Z20.822) billed as the primary diagnosis on a claim

• **Lab Test, Vaccine or Encounter Only Cases** - The number of members who had a lab test with a diagnosis code other than those identified above or only had evidence of an encounter for screening (Z11.52) or a vaccination with no other diagnosis codes used in this report. These members have ONLY had claims for testing, screening encounters or vaccines and do not have other claims that fit the criteria outlined above

**High Risk Members** - We used the CDC guidance to identify members within the population that may be at higher risk for severe illness. This includes members who are over 64 as well as those that have one or more conditions outlined by the CDC such as serious heart conditions, diabetes, chronic kidney disease, etc. The CDC guidance can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html>. Customers new to Aetna 1/1/2021 will not have condition-based risk data populated until there is sufficient information to identify disease states.

**Time Periods** - There are 2 time periods used in this report:

• **COVID All-Time Experience** represents incurred claims for COVID-related expenses from January 1, 2020 through the most recent incurred month

• **Year Over Year Experience (Current and Prior)** represents 2021 and 2020 incurred claims for the dates shown at the top of this report. The claim lag for both time periods is the same to provide a consistent year over year comparison.

# Section I

## COVID-19 Population Alerts

## COVID-19 population alerts

### Hot Spots In the United States - Map (to the right)

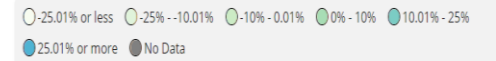
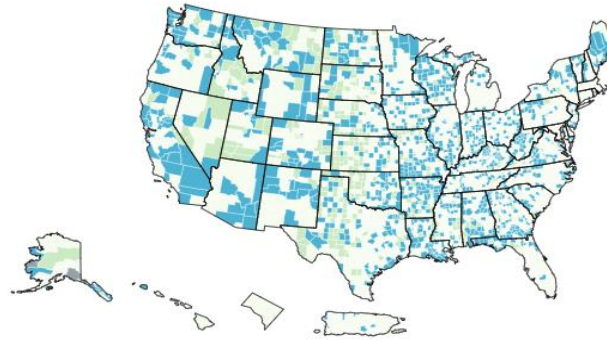
The map shows how the number of new cases have CHANGED in the last two weeks across the U.S. (not plan sponsor-specific). This provides an indication of which direction the level of new cases is trending.

### County Alerts (below)

The tables below show the average daily new cases per 100,000 individuals by county over the past 7 days. These rates are reflective of the overall population of the county, not of your specific membership. This data is to highlight where you have membership in counties experiencing high or emerging rates of new cases.

We use information collected by the CDC to calculate a '7 day average new case count.' This data is normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, caused by data collection fluctuations.

The data below is for your top 25 counties (by membership) that are identified as having either a high or emerging average daily case rates. There could be less than 25 counties in the tables (or none) if the alert criteria is not met.



**Heat map of recent growth by county:** This map shows the average growth between the last seven days and the previous seven days. Darker colors indicate an increasing trend while lighter colors indicate a decreasing trend.  
Last Updated: 05/07/2021. Source: CDC

**High risk counties (red) had greater than 25 daily new cases per 100,000 individuals**  
**Emerging risk counties (orange) had between 10 and 25 daily new cases per 100,000 individuals**

Data is for week ending:  
05/08/2021

Note: Counties with less than 20 new cases in the prior week will not appear in this report. New case data is not available for approximately 30 counties. "Your members" represents your total commercial Aetna self-insured membership.

### High Risk (>=25 new cases per 100,000 individuals)

State, County	County population	Your members	Avg daily new cases per 100K
New Jersey, Cumberland	149,527	5,387	32.1
Florida, Osceola	375,751	1	26.4

### Emerging Risk (10-24 new cases per 100,000 individuals)

State, County	County population	Your members	Avg daily new cases per 100K
New Jersey, Gloucester	291,636	1,183	19.1
New Jersey, Cape May	92,039	856	17.7
New Jersey, Atlantic	263,670	843	14.1
New Jersey, Salem	62,385	667	19.7
New Jersey, Camden	506,471	465	16.8
New Jersey, Ocean	607,186	34	12.0
Delaware, New Castle	558,753	20	21.2
Pennsylvania, Delaware	566,747	15	15.3
Pennsylvania, Bucks	628,270	4	18.3
Pennsylvania, Montgomery	830,915	3	15.6
Pennsylvania, Philadelphia	1,584,064	3	18.5
Florida, Polk	724,777	2	21.8
Delaware, Kent	180,786	2	19.1
New Jersey, Monmouth	618,795	2	10.9
Connecticut, New Haven	854,757	1	17.3
New York, Livingston	62,914	1	20.0
Pennsylvania, Chester	524,989	1	16.1
Florida, St. Johns	264,672	1	13.7

# Section II

## All-Time COVID-19 Experience

*Time period: Claims incurred Jan 2020 - Apr 2021, paid through April 2021*

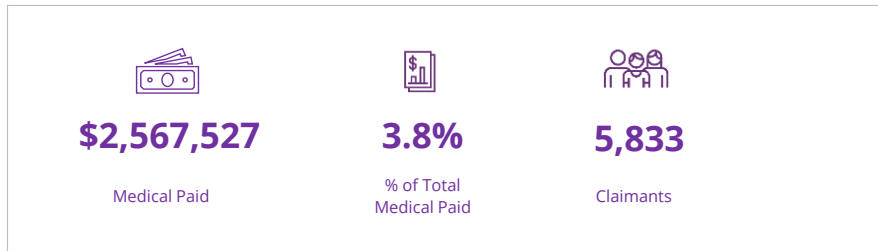
## At a glance

### COVID-19 All-time experience

Time period: Jan 2020 - Apr 2021, paid through April 2021

Average Members: 9,677

#### Key Statistics (Medical Claims Only)



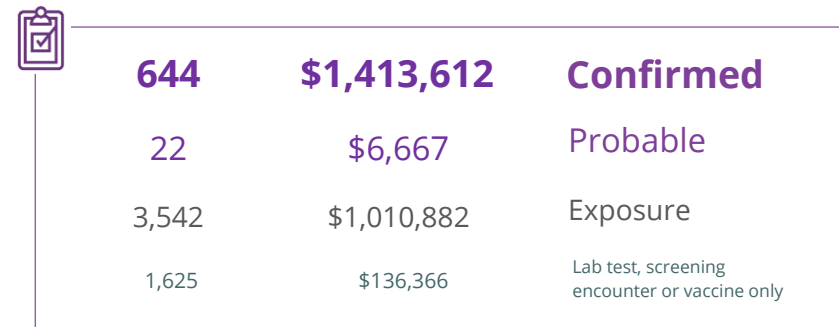
More detailed information is found on the next page to help you answer critical questions:

- ✓ How is COVID-19 impacting our health care spend? What is the context of trends and spend distribution across cost categories?
- ✓ How many members are affected?
- ✓ How many claims-based tests have been conducted for the virus and antibodies?
- ✓ How many individuals have received vaccinations?
- ✓ How is COVID spend trending in 2021 compared to 2020?

Additional views and detailed data tables following the main report also provide specific cost and utilization metrics across age band categories as well as service categories

#### Claimant Distribution\*

how your total claimants break down based on diagnosis code information



\*refer to Report terms on page 1

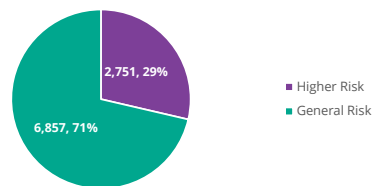
#### COVID-19 population risk\*



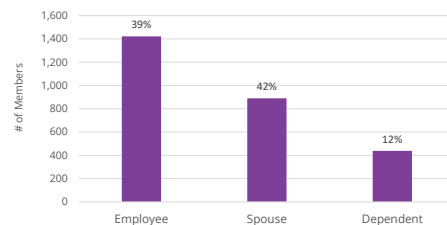
**28.6%**

Members at risk for severe illness

Population risk for severe illness



Higher risk for severe illness, by member type



General risk for contracting COVID-19 exists across the population. Age and underlying health conditions are associated with higher risk for severe illness with the potential for severe symptoms, hospitalizations, ICU services, and poorer outcomes.

The pie chart shows the number and percent of your population with CDC-identified "higher risk for severe illness" factors.

The bar chart displays this information by member type.

\* See page one for High Risk definition.

#### Testing



**\$676,258**

Total Paid - All Tests



**4,101**

Unique Claimants



**6,026**

# of Viral Tests



**1,484**

#of Antibody Tests

#### Vaccine Administration (Medical & Pharmacy)\*



**\$57,044**

Total Paid for Vaccine Administration



**1,298**

Members with a Vaccination

Unique Claimants



**883**

Members Fully Vaccinated\*\*



**11.42%**

% Fully Vaccinated

\*Includes claims paid under the Aetna Pharmacy benefit plan if applicable

\*\*The unique count of members =>16 years of age who have received all of the required doses based on claims received

## COVID-19 All-time experience details

Time period: Jan 2020 - Apr 2021, paid through April 2021

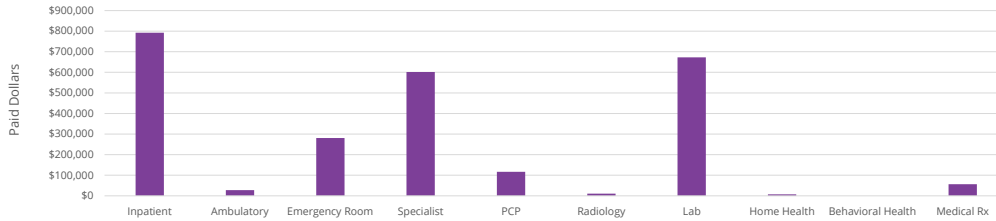
Average Members: 9,677

### COVID-19 Cost Detail Breakdown (Medical Claims Only)

**\$2,567,527**

represents COVID-related claims for **5,833**  
 unique claimants across these medical cost categories:

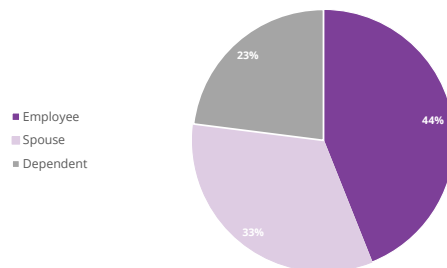
COVID-19 represents **3.8%**  
 of total medical cost for experience period



#### Spotlight on specific categories

Category	Count	Amount Paid
Inpatient Admissions Paid	24	\$792,540
Emergency Room Visits Paid	131	\$281,051
Telemedicine Visits Paid	862	\$76,747

#### Percent Paid by Member Type



### Claimant distribution - All Members\*

how your total medical claimants break down based on diagnosis code

Category	Count	Amount Paid	Status
Confirmed	644	\$1,413,612	Confirmed
Probable	22	\$6,667	Probable
Exposure	3,542	\$1,010,882	Exposure
Lab test, screening encounter or vaccine only	1,625	\$136,366	Lab test, screening encounter or vaccine only

\*refer to Report terms on page 1

### Claimant distribution - Employees\*

how your total claimants break down based on diagnosis code information

Category	Count	Amount Paid	Status
Confirmed	287	\$642,615	Confirmed
Probable	14	\$4,881	Probable
Exposure	1,492	\$410,189	Exposure
Lab test, screening encounter or vaccine only	870	\$71,039	Lab test, screening encounter or vaccine only

\*refer to Report terms on page 1

### Claimant distribution - Spouse & Dependents\*

how your total claimants break down based on diagnosis code information

Category	Count	Amount Paid	Status
Confirmed	357	\$770,998	Confirmed
Probable	8	\$1,786	Probable
Exposure	2,050	\$600,693	Exposure
Lab test, screening encounter or vaccine only	755	\$65,327	Lab test, screening encounter or vaccine only

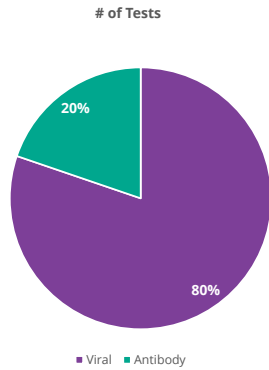
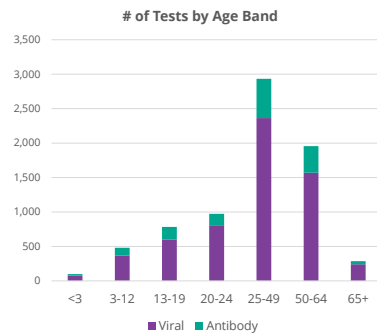
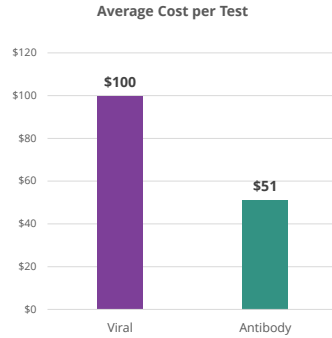
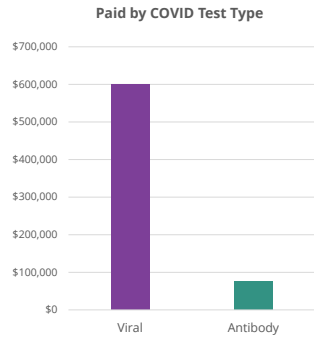
\*refer to Report terms on page 1

## COVID-19 All-time experience - Testing and Vaccination

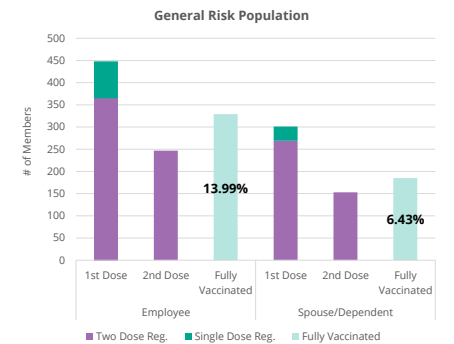
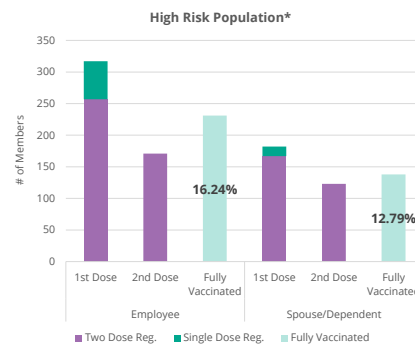
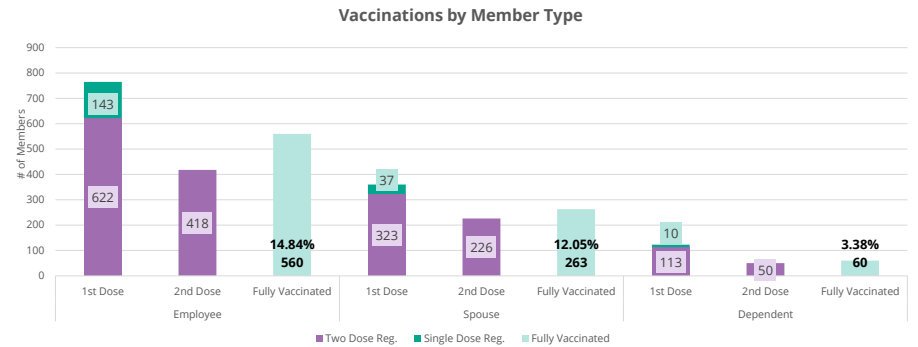
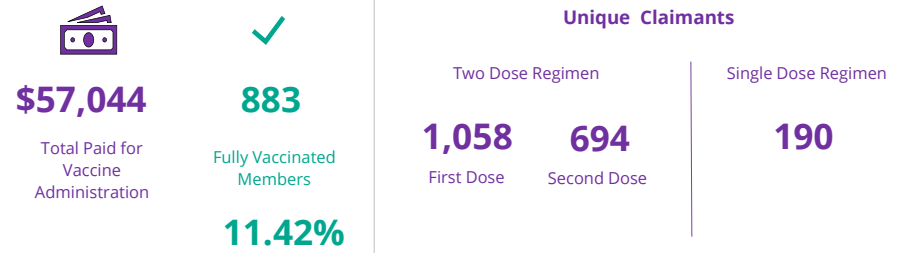
Average Members: 9,677

Time period: Jan 2020 - Apr 2021, paid through April 2021

### COVID-19 testing



### COVID-19 Vaccine Administration (Medical & Pharmacy)



\* See page one for High Risk definition

# Section III

## Year Over Year Results

*Current period: Claims incurred Jan - Apr 2021, paid through April 2021*

*Prior period: Claims incurred Jan - Apr 2020, paid through April 2020*



## Total health plan experience - year over year

Average Current Members: 9,621

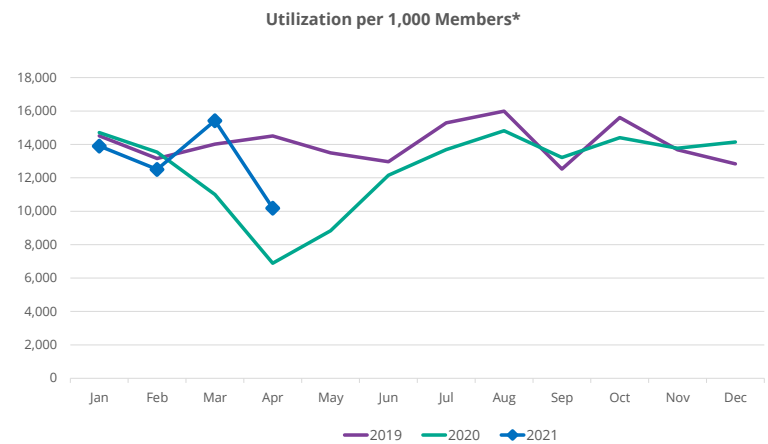
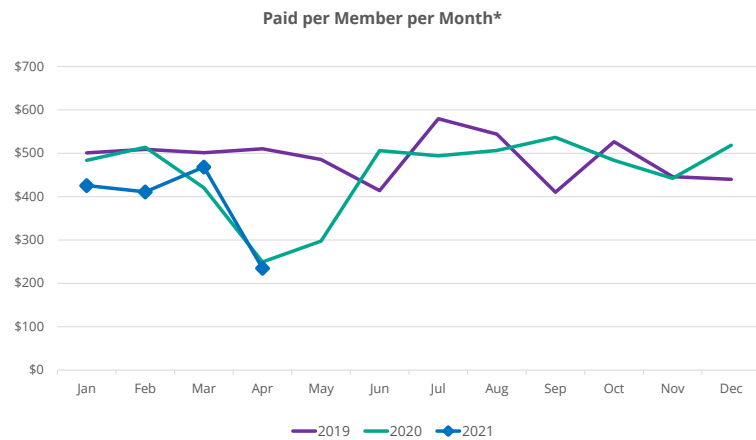
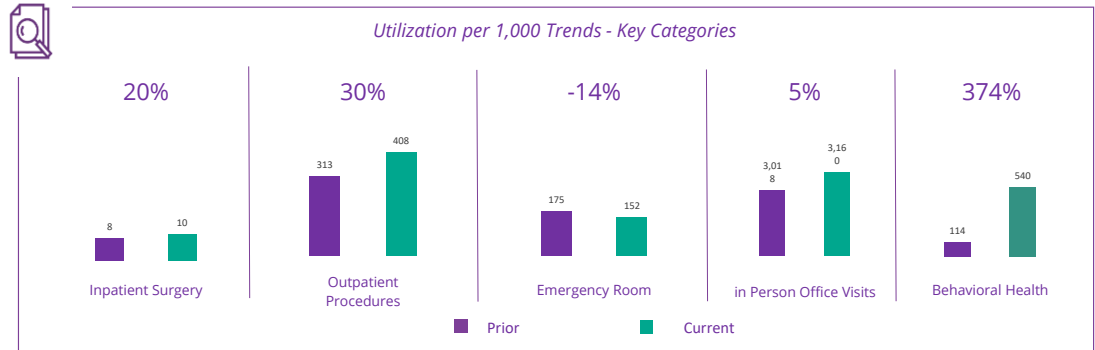
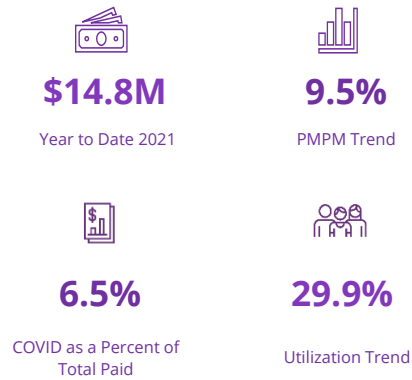
Current period: Claims incurred Jan - Apr 2021, paid through April 2021

Prior period: Claims incurred Jan - Apr 2020, paid through April 2020

### Overall Healthcare Services (Medical Claims Only)

How are services changing?

Spotlight - How is utilization changing?



\* Most recent months' claims are understated and will show lower results until claims become complete

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## COVID experience - year over year

Average Current Members: 9,621

Current period: Claims incurred Jan - Apr 2021, paid through April 2021

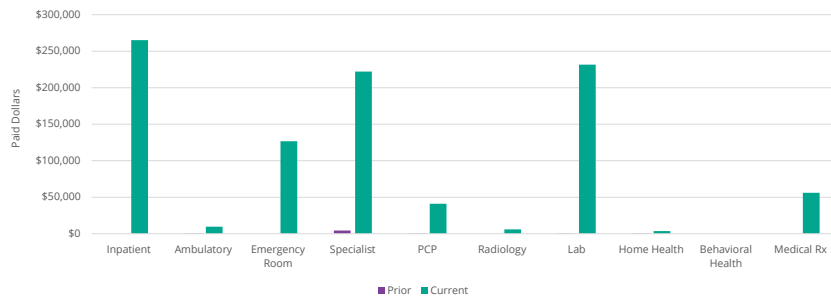
Prior period: Claims incurred Jan - Apr 2020, paid through April 2020

### COVID-19 Cost Detail Breakdown (Medical Claims Only)

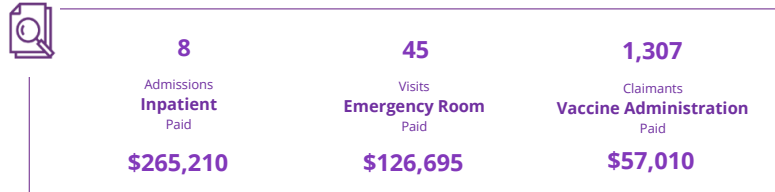
**\$961,839**

represents 2021 COVID-related claims for **3,400** unique claimants across these medical cost categories:

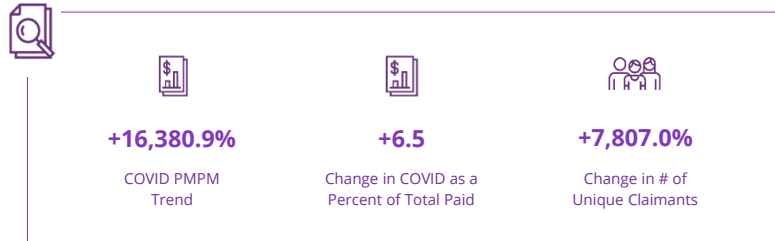
COVID-19 represents **6.5%** of total medical cost for the current period



#### Current period spotlight on specific categories



#### How is the impact of COVID-19 changing year over year?



### Testing



**\$236,449**

Total Paid - All Tests

Change **+10,908%**



**1,732**

Unique Claimants

Change **+4,994%**



**2,050**

# of Viral Tests

Change **+5,929%**



**637**

# of Antibody Tests

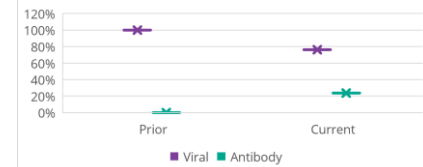
Change **-**



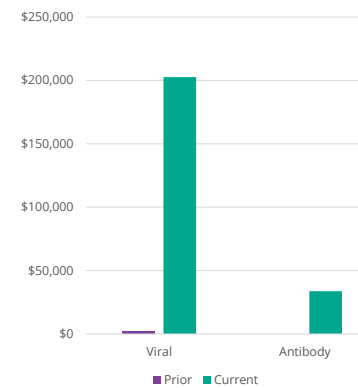
**25%**

Testing as a % of Total COVID Spend

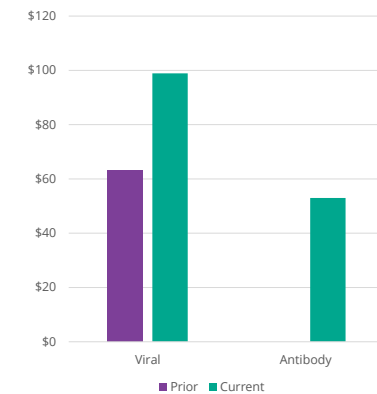
#### % of Total COVID Tests



#### Paid by COVID Test Type



#### Average Cost per COVID Test



## Telemedicine experience - year over year

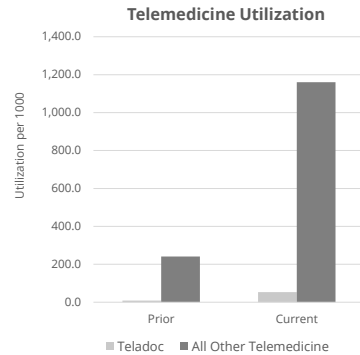
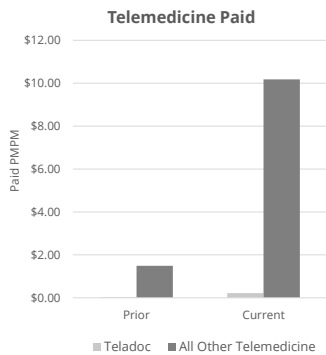
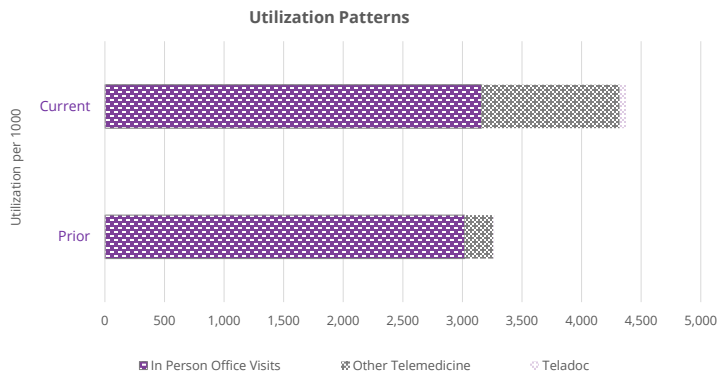
Average Current Members: 9,621

Current period: Claims incurred Jan - Apr 2021, paid through April 2021

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### Telemedicine

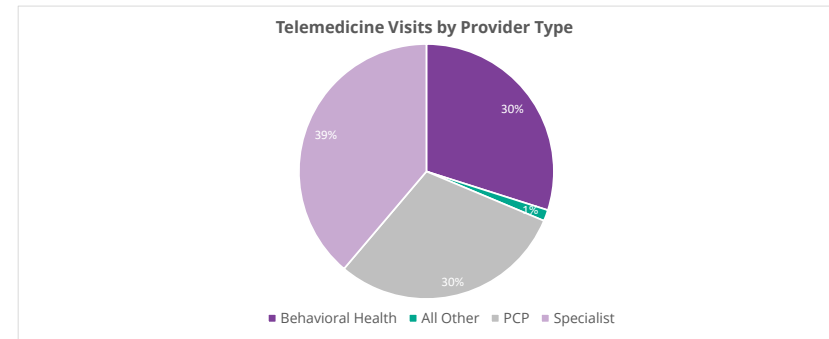
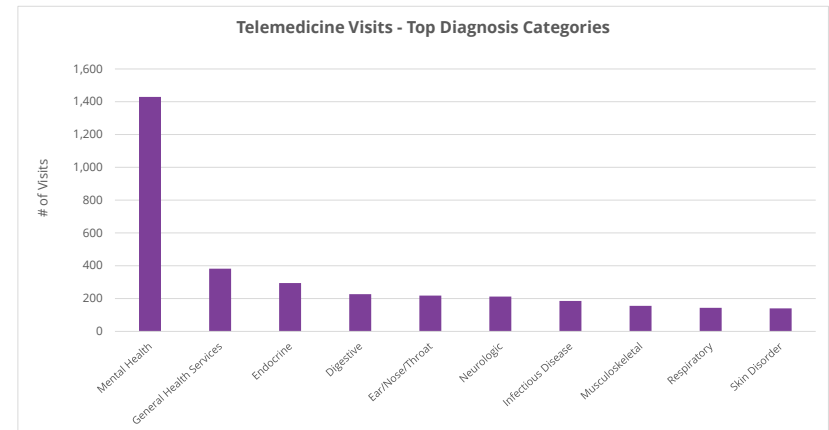
What is this population's telemedicine utilization and how has it changed?



How telemedicine is being used in the context of the pandemic

Changes in the use of telemedicine services are an immediate observable side effect of the pandemic. Stay at home orders and social distancing resulted in many healthcare providers ceasing non-emergent office visits and providing them virtually via secured technology. This change in practice has and will result in large increases in telemedicine utilization with expected decreases in office-based utilization.

Why is this population turning to telemedicine?



# Section IV Appendix

**Data tables - year over year COVID trends** } Current period: Claims incurred Jan - Apr 2021, paid through April 2021  
Prior period: Claims incurred Jan - Apr 2020, paid through April 2020

**# of Members at risk by state**

**COVID-19 alerts - top 50 counties with highest and emerging risk**

**Vaccination summary by state**

## COVID trends - year over year

Table 1: Total COVID-19 Medical Cost and Utilization:

Age Band	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	41	-	\$0	\$8,650	-	\$0.00	\$0.22	-	0	71	-	0.0	22.1	-	\$0	\$122	-
3 - 12 years	3	248	8,166.7%	\$119	\$101,046	84,613.5%	\$0.00	\$2.63	85,034.0%	3	441	14,600.0%	0.9	137.5	14,673.0%	\$40	\$229	476.3%
13 - 19 years	4	328	8,100.0%	\$268	\$55,622	20,659.7%	\$0.01	\$1.45	20,762.8%	4	555	13,775.0%	1.2	173.1	13,843.9%	\$67	\$100	49.6%
20 - 24 years	7	311	4,342.9%	\$552	\$84,071	15,127.8%	\$0.01	\$2.18	15,203.4%	8	756	9,350.0%	2.5	235.7	9,396.9%	\$69	\$111	61.1%
25 - 49 years	17	1,354	7,864.7%	\$2,755	\$330,593	11,899.6%	\$0.07	\$8.59	11,959.1%	21	2,653	12,533.3%	6.5	827.3	12,596.0%	\$131	\$125	-5.0%
50 - 64 years	12	983	8,091.7%	\$2,171	\$265,669	12,138.8%	\$0.06	\$6.90	12,199.6%	20	1,858	9,190.0%	6.2	579.4	9,236.1%	\$109	\$143	31.7%
65+ years	0	135	-	\$0	\$116,189	-	\$0.00	\$3.02	-	0	304	-	0.0	94.8	-	\$0	\$382	-
<b>Total</b>	<b>43</b>	<b>3,400</b>	<b>7,807.0%</b>	<b>\$5,865</b>	<b>\$961,839</b>	<b>16,299.5%</b>	<b>\$0.15</b>	<b>\$24.99</b>	<b>16,380.9%</b>	<b>56</b>	<b>6,638</b>	<b>11,753.6%</b>	<b>17.4</b>	<b>2,069.9</b>	<b>11,812.4%</b>	<b>\$105</b>	<b>\$145</b>	<b>38.4%</b>

Table 2: COVID-19 Viral Testing

Age Band	# of Unique Claimants			# of Tests			Medical Paid Amount			Medical Paid PMPM			Cost per Test		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	31	-	0	38	-	\$0	\$3,901	-	\$0.00	\$0.10	-	\$0	\$103	-
3 - 12 years	2	138	6,800.0%	2	161	7,950.0%	\$103	\$16,403	15,884.0%	\$0.00	\$0.43	15,963.4%	\$51	\$102	98.6%
13 - 19 years	4	163	3,975.0%	4	207	5,075.0%	\$268	\$19,246	7,083.1%	\$0.01	\$0.50	7,118.8%	\$67	\$93	38.8%
20 - 24 years	6	167	2,683.3%	6	345	5,650.0%	\$444	\$32,649	7,254.6%	\$0.01	\$0.85	7,291.1%	\$74	\$95	27.9%
25 - 49 years	13	502	3,761.5%	13	742	5,607.7%	\$872	\$73,225	8,300.8%	\$0.02	\$1.90	8,342.5%	\$67	\$99	47.2%
50 - 64 years	9	346	3,744.4%	9	487	5,311.1%	\$462	\$49,408	10,599.3%	\$0.01	\$1.28	10,652.4%	\$51	\$101	97.7%
65+ years	0	49	-	0	70	-	\$0	\$7,878	-	\$0.00	\$0.20	-	\$0	\$113	-
<b>Total</b>	<b>34</b>	<b>1,396</b>	<b>4,005.9%</b>	<b>34</b>	<b>2,050</b>	<b>5,929.4%</b>	<b>\$2,148</b>	<b>\$202,711</b>	<b>9,337.6%</b>	<b>\$0.06</b>	<b>\$5.27</b>	<b>9,384.4%</b>	<b>\$63</b>	<b>\$99</b>	<b>56.5%</b>

Table 2a: COVID-19 Antibody Testing

Age Band	# of Unique Claimants			# of Tests			Medical Paid Amount			Medical Paid PMPM			Cost per Test		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	8	-	0	9	-	\$0	\$523	-	\$0.00	\$0.01	-	\$0	\$58	-
3 - 12 years	0	54	-	0	57	-	\$0	\$2,799	-	\$0.00	\$0.07	-	\$0	\$49	-
13 - 19 years	0	64	-	0	81	-	\$0	\$3,887	-	\$0.00	\$0.10	-	\$0	\$48	-
20 - 24 years	0	57	-	0	104	-	\$0	\$7,673	-	\$0.00	\$0.20	-	\$0	\$74	-
25 - 49 years	0	198	-	0	227	-	\$0	\$10,641	-	\$0.00	\$0.28	-	\$0	\$47	-
50 - 64 years	0	129	-	0	147	-	\$0	\$7,322	-	\$0.00	\$0.19	-	\$0	\$50	-
65+ years	0	12	-	0	12	-	\$0	\$894	-	\$0.00	\$0.02	-	\$0	\$74	-
<b>Total</b>	<b>0</b>	<b>522</b>	<b>-</b>	<b>0</b>	<b>637</b>	<b>-</b>	<b>\$0</b>	<b>\$33,738</b>	<b>-</b>	<b>\$0.00</b>	<b>\$0.88</b>	<b>-</b>	<b>\$0</b>	<b>\$53</b>	<b>-</b>

Table 3: COVID-19 Vaccinations (Medical)

Age Band	# of Unique Claimants			# of Vaccinations			Medical Paid Amount			Medical Paid PMPM			Cost per Vaccination		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
3 - 12 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
13 - 19 years	0	41	-	0	49	-	\$0	\$1,566	-	\$0.00	\$0.04	-	\$0	\$32	-
20 - 24 years	0	76	-	0	110	-	\$0	\$3,398	-	\$0.00	\$0.09	-	\$0	\$31	-
25 - 49 years	0	625	-	0	973	-	\$0	\$28,759	-	\$0.00	\$0.75	-	\$0	\$30	-
50 - 64 years	0	485	-	0	705	-	\$0	\$19,934	-	\$0.00	\$0.52	-	\$0	\$28	-
65+ years	0	80	-	0	122	-	\$0	\$3,353	-	\$0.00	\$0.09	-	\$0	\$27	-
<b>Total</b>	<b>0</b>	<b>1,307</b>	<b>-</b>	<b>0</b>	<b>1,959</b>	<b>-</b>	<b>\$0</b>	<b>\$57,010</b>	<b>-</b>	<b>\$0.00</b>	<b>\$1.48</b>	<b>-</b>	<b>\$0</b>	<b>\$29</b>	<b>-</b>

Table 3a: COVID-19 Vaccinations (Pharmacy) - This table will only be populated for customers who have coverage under the Aetna Pharmacy Benefit plan. This data is not included in the total in any of the other data tables.

Age Band	# of Unique Claimants			# of Vaccinations			Rx Paid Amount			Rx Paid PMPM			Cost per Vaccination		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
3 - 12 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
13 - 19 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
20 - 24 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
25 - 49 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
50 - 64 years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
65+ years	0	0	-	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	\$0	\$0	-
<b>Total</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>\$0</b>	<b>\$0</b>	<b>-</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>-</b>	<b>\$0</b>	<b>\$0</b>	<b>-</b>

Table 4: Emergency Room Cost and Utilization of COVID-19:

Age Band	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	1	-	\$0	\$218	-	\$0.00	\$0.01	-	0	1	-	0.0	0.3	-	\$0	\$218	-
3 - 12 years	0	4	-	\$0	\$3,551	-	\$0.00	\$0.09	-	0	4	-	0.0	1.2	-	\$0	\$888	-
13 - 19 years	0	1	-	\$0	\$43	-	\$0.00	\$0.00	-	0	1	-	0.0	0.3	-	\$0	\$43	-
20 - 24 years	0	7	-	\$0	\$9,909	-	\$0.00	\$0.26	-	0	7	-	0.0	2.2	-	\$0	\$1,416	-
25 - 49 years	0	11	-	\$0	\$31,646	-	\$0.00	\$0.82	-	0	13	-	0.0	4.1	-	\$0	\$2,434	-
50 - 64 years	0	14	-	\$0	\$63,180	-	\$0.00	\$1.64	-	0	16	-	0.0	5.0	-	\$0	\$3,949	-
65+ years	0	3	-	\$0	\$18,147	-	\$0.00	\$0.47	-	0	3	-	0.0	0.9	-	\$0	\$6,049	-
<b>Total</b>	<b>0</b>	<b>41</b>	<b>-</b>	<b>\$0</b>	<b>\$126,695</b>	<b>-</b>	<b>\$0.00</b>	<b>\$3.29</b>	<b>-</b>	<b>0</b>	<b>45</b>	<b>-</b>	<b>0.0</b>	<b>14.0</b>	<b>-</b>	<b>\$0</b>	<b>\$2,815</b>	<b>-</b>

Table 5: Teladoc/Telemedicine Cost and Utilization of COVID-19:

Age Band	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	3	-	\$0	\$503	-	\$0.00	\$0.01	-	0	3	-	0.0	0.9	-	\$0.00	\$167.67	-
3 - 12 years	0	30	-	\$0	\$1,948	-	\$0.00	\$0.05	-	0	32	-	0.0	10.0	-	\$0.00	\$60.87	-
13 - 19 years	0	27	-	\$0	\$2,444	-	\$0.00	\$0.06	-	0	28	-	0.0	8.7	-	\$0.00	\$87.29	-
20 - 24 years	2	14	600.0%	\$108	\$1,536	1,319.9%	\$0.00	\$0.04	1,327.0%	2	16	700.0%	0.6	5.0	704.0%	\$54.08	\$95.99	77.5%
25 - 49 years	1	92	9,100.0%	\$377	\$9,806	2,500.1%	\$0.01	\$0.25	2,513.0%	1	114	11,300.0%	0.3	35.5	11,356.6%	\$377.13	\$86.02	-77.2%
50 - 64 years	1	67	6,600.0%	\$29	\$5,399	18,686.2%	\$0.00	\$0.14	18,779.4%	1	87	8,600.0%	0.3	27.1	8,643.2%	\$28.74	\$62.06	115.9%
65+ years	0	10	-	\$0	\$778	-	\$0.00	\$0.02	-	0	13	-	0.0	4.1	-	\$0.00	\$59.86	-
<b>Total</b>	<b>4</b>	<b>243</b>	<b>5,975.0%</b>	<b>\$514</b>	<b>\$22,414</b>	<b>4,260.4%</b>	<b>\$0.01</b>	<b>\$0.58</b>	<b>4,282.1%</b>	<b>4</b>	<b>293</b>	<b>7,225.0%</b>	<b>1.2</b>	<b>91.4</b>	<b>7,261.4%</b>	<b>\$128.51</b>	<b>\$76.50</b>	<b>-40.5%</b>

Table 5a: All Telemedicine (regardless of diagnosis)

Telemedicine	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
All Telemedicine	669	1,945	190.7%	\$58,763	\$400,072	580.8%	\$1.52	\$10.40	584.2%	803	3,892	384.7%	249.2	1,213.6	387.1%	\$73	\$103	40.5%

Table 6: Urgent Care / Retail and Minute Clinic Cost and Utilization of COVID-19:

Age Band	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	14	-	\$0	\$3,065	-	\$0.00	\$0.08	-	0	19	-	0.0	5.9	-	\$0.00	\$161.30	-
3 - 12 years	0	163	-	\$0	\$27,235	-	\$0.00	\$0.71	-	0	206	-	0.0	64.2	-	\$0.00	\$132.21	-
13 - 19 years	0	210	-	\$0	\$28,522	-	\$0.00	\$0.74	-	0	269	-	0.0	83.9	-	\$0.00	\$106.03	-
20 - 24 years	0	183	-	\$0	\$28,833	-	\$0.00	\$0.75	-	0	266	-	0.0	82.9	-	\$0.00	\$108.39	-
25 - 49 years	4	542	13,450.0%	\$868	\$73,995	8,424.7%	\$0.02	\$1.92	8,467.0%	4	705	17,525.0%	1.2	219.8	17,612.5%	\$217.00	\$104.96	-51.6%
50 - 64 years	5	300	5,900.0%	\$952	\$39,928	4,094.1%	\$0.02	\$1.04	4,114.9%	5	383	7,560.0%	1.6	119.4	7,598.0%	\$190.40	\$104.25	-45.2%
65+ years	0	29	-	\$0	\$3,977	-	\$0.00	\$0.10	-	0	40	-	0.0	12.5	-	\$0.00	\$99.43	-
<b>Total</b>	<b>9</b>	<b>1,441</b>	<b>15,911.1%</b>	<b>\$1,820</b>	<b>\$205,554</b>	<b>11,194.2%</b>	<b>\$0.05</b>	<b>\$5.34</b>	<b>11,250.3%</b>	<b>9</b>	<b>1,888</b>	<b>20,877.8%</b>	<b>2.8</b>	<b>588.7</b>	<b>20,981.9%</b>	<b>\$202.22</b>	<b>\$108.87</b>	<b>-46.2%</b>

Table 7: Inpatient Cost and Utilization of COVID-19:

Age Band	# of Unique Claimants			Medical Paid			Medical Paid PMPM			# of Admissions			Admissions per 1,000			Cost per Admission			Average Length of Stay		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
<3 years	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	0	0	-	0.0	0.0	-	\$0	\$0	-	0.0	0.0	-
3 - 12 years	0	1	-	\$0	\$39,115	-	\$0.00	\$1.02	-	0	1	-	0.0	0.3	-	\$0	\$39,115	-	0.0	4.0	-
13 - 19 years	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	0	0	-	0.0	0.0	-	\$0	\$0	-	0.0	0.0	-
20 - 24 years	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	0	0	-	0.0	0.0	-	\$0	\$0	-	0.0	0.0	-
25 - 49 years	0	3	-	\$0	\$87,749	-	\$0.00	\$2.28	-	0	3	-	0.0	0.9	-	\$0	\$29,250	-	0.0	3.7	-
50 - 64 years	0	2	-	\$0	\$63,231	-	\$0.00	\$1.64	-	0	2	-	0.0	0.6	-	\$0	\$31,615	-	0.0	3.5	-
65+ years	0	2	-	\$0	\$75,115	-	\$0.00	\$1.95	-	0	2	-	0.0	0.6	-	\$0	\$37,558	-	0.0	5.5	-
<b>Total</b>	<b>0</b>	<b>8</b>	<b>-</b>	<b>\$0</b>	<b>\$265,210</b>	<b>-</b>	<b>\$0.00</b>	<b>\$6.89</b>	<b>-</b>	<b>0</b>	<b>8</b>	<b>-</b>	<b>0.0</b>	<b>2.5</b>	<b>-</b>	<b>\$0</b>	<b>\$33,151</b>	<b>-</b>	<b>0.0</b>	<b>4.1</b>	<b>-</b>

Table 8: Cost and Utilization of COVID-19 by Medical Cost Category

Med Cost Category	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Visits			Visits per 1,000			Cost per Visit		
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change
Inpatient	0	8	-	\$0	\$265,210	-	\$0.00	\$6.89	-	0	8	-	0.0	2.5	-	\$0	\$33,151	-
Ambulatory	2	141	6,950.0%	\$301	\$9,675	3,110.4%	\$0.01	\$0.25	3,126.3%	2	142	7,000.0%	0.6	44.3	7,035.2%	\$151	\$68	-54.8%
Emergency Room	0	41	-	\$0	\$126,695	-	\$0.00	\$3.29	-	0	45	-	0.0	14.0	-	\$0	\$2,815	-
Specialist	36	1,178	3,172.2%	\$4,433	\$222,091	4,909.4%	\$0.11	\$5.77	4,934.3%	45	1,574	3,397.8%	14.0	490.8	3,415.1%	\$99	\$141	43.2%
PCP	5	279	5,480.0%	\$429	\$41,067	9,468.9%	\$0.01	\$1.07	9,516.4%	5	414	8,180.0%	1.6	129.1	8,221.1%	\$86	\$99	15.6%
Radiology	0	30	-	\$0	\$5,916	-	\$0.00	\$0.15	-	0	37	-	0.0	11.5	-	\$0	\$160	-
Lab	3	1,726	57,433.3%	\$324	\$231,509	71,377.7%	\$0.01	\$6.02	71,732.5%	3	2,845	94,733.3%	0.9	887.1	95,204.0%	\$108	\$81	-24.6%
Home Health	1	10	900.0%	\$377	\$3,578	848.8%	\$0.01	\$0.09	853.5%	1	27	2,600.0%	0.3	8.4	2,613.4%	\$377	\$133	-64.9%
Behavioral Health	0	0	-	\$0	\$0	-	\$0.00	\$0.00	-	0	0	-	0.0	0.0	-	\$0	\$0	-
Medical Rx	0	1,171	-	\$0	\$56,097	-	\$0.00	\$1.46	-	0	1,822	-	0.0	568.1	-	\$0	\$31	-
<b>Total</b>	<b>43</b>	<b>3,400</b>	<b>7,807.0%</b>	<b>\$5,865</b>	<b>\$961,839</b>	<b>16,299.5%</b>	<b>\$0.15</b>	<b>\$24.99</b>	<b>16,380.9%</b>	<b>56</b>	<b>6,638</b>	<b>11,753.6%</b>	<b>17.4</b>	<b>2,069.9</b>	<b>11,812.4%</b>	<b>\$105</b>	<b>\$145</b>	<b>38.4%</b>

Table 9: Total COVID-19 Medical Cost by Member Type:

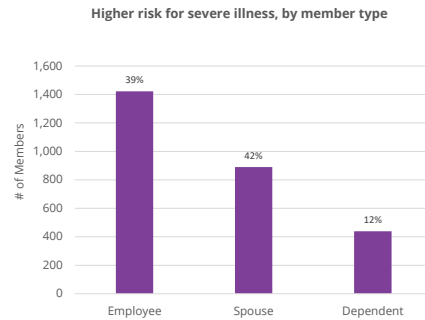
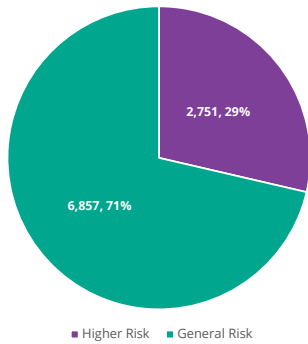
Member Type	# of Unique Claimants			Medical Paid			Medical Paid PMPM			Distribution of Spend	
	Prior	Current	Change	Prior	Current	Change	Prior	Current	Change	Prior	Current
Employee	14	1,610	11,400.0%	\$2,784	\$417,153	14,886.3%	\$0.07	\$10.84	14,960.7%	47%	43%
Spouse	15	829	5,426.7%	\$2,142	\$290,755	13,472.9%	\$0.06	\$7.56	13,540.2%	37%	30%
Child	14	961	6,764.3%	\$939	\$253,931	26,934.1%	\$0.02	\$6.60	27,068.2%	16%	26%
<b>Total</b>	<b>43</b>	<b>3,400</b>	<b>7,807.0%</b>	<b>\$5,865</b>	<b>\$961,839</b>	<b>16,299.5%</b>	<b>\$0.15</b>	<b>\$24.99</b>	<b>16,380.9%</b>	<b>100.0%</b>	<b>100.0%</b>

IMPORTANT: Testing and treatment for the new coronavirus is still evolving and as a result claims experience may be effected as the industry adapts to the changing circumstances. Information is believed to be accurate as of the production date; however, it is subject to change. Aetna makes no representation or warranty of any kind, whether express or implied, with respect to the information in this report and cannot guarantee its accuracy or completeness. Aetna shall not be liable for any act or omissions made in reliance on the information.

## Risk of the Population

**2,751**

members are at higher risk for severe illness, representing **28.6%**  
 of the population, using CDC-identified higher risk factors like age and pre-existing chronic conditions

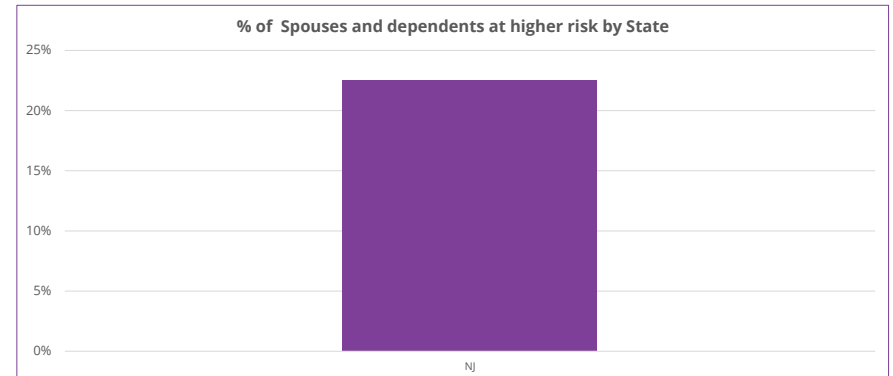
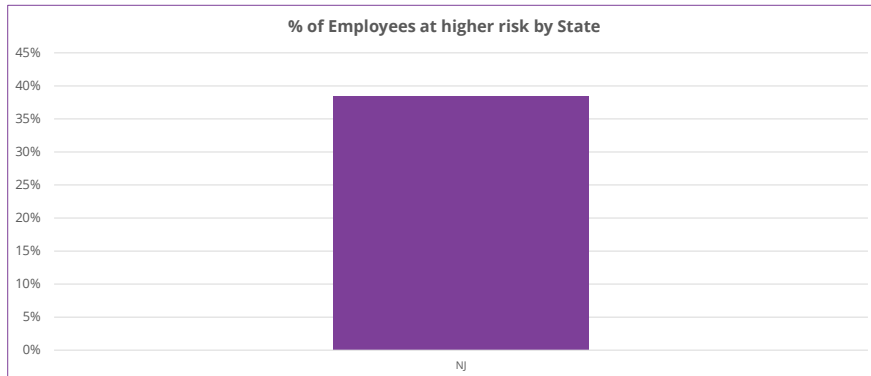


General risk for contracting COVID-19 exists across the population. Age and underlying health conditions are associated with higher risk for severe illness with the potential for severe symptoms, hospitalizations, ICU services, and poorer outcomes. The CDC provides guidelines, recommendations, and resources for those who are considered at higher-risk for severe illness.

The pie chart shows the percent of members with CDC-identified "higher risk for severe illness" factors.

The bar chart to the left shows risk by member type.

The bar charts below provide a sense of risk by state.



Data in these charts is only shown for states where there are at least 50 employees



**Alerts for the top 50 counties with high new cases rates in which you have membership**

State, County	County population	Your members	Average daily new cases per 100K	Risk Level
New Jersey, Cumberland	149,527	5,387	32.1	High Risk
Florida, Osceola	375,751	1	26.4	High Risk
Florida, Polk	724,777	2	21.8	Emerging Risk
Delaware, New Castle	558,753	20	21.2	Emerging Risk
New York, Livingston	62,914	1	20.0	Emerging Risk
New Jersey, Salem	62,385	667	19.7	Emerging Risk
Delaware, Kent	180,786	2	19.1	Emerging Risk
New Jersey, Gloucester	291,636	1,183	19.1	Emerging Risk
Pennsylvania, Philadelphia	1,584,064	3	18.5	Emerging Risk
Pennsylvania, Bucks	628,270	4	18.3	Emerging Risk
New Jersey, Cape May	92,039	856	17.7	Emerging Risk
Connecticut, New Haven	854,757	1	17.3	Emerging Risk
New Jersey, Camden	506,471	465	16.8	Emerging Risk
Pennsylvania, Chester	524,989	1	16.1	Emerging Risk
Pennsylvania, Montgomery	830,915	3	15.6	Emerging Risk
Pennsylvania, Delaware	566,747	15	15.3	Emerging Risk
New Jersey, Atlantic	263,670	843	14.1	Emerging Risk
Florida, St. Johns	264,672	1	13.7	Emerging Risk
New Jersey, Ocean	607,186	34	12.0	Emerging Risk
New Jersey, Monmouth	618,795	2	10.9	Emerging Risk



**County Alerts**

*This table shows the rate of average daily new cases per 100,000 individuals that live in that county. These rates are reflective of the overall general population of the county, not of your specific membership in that county. We are providing this information to inform you which counties you have membership in that are experiencing a high incidence rate of new cases.*

*The CDC collects new case counts at the county level. We use this information to calculate a '7 day average new case count.' This data is then normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, often caused by data collection fluctuations.*

*The county information is for your top 50 counties in which you have membership that have the highest average daily new cases over the past seven days. Average daily new cases of 25 per 100k members are denoted as high risk (red) and those with 10-24.9 are denoted as emerging risk (orange).*

*Note: There may be less than 50 counties or none at all depending upon where you have membership vs .the counties with the highest risk.*



## Vaccinations by State

All Eligible Members

<https://covid.cdc.gov/covid-data-tracker/#vaccinations>

State	Your Members >= Age16	Fully Vaccinated Members >= Age 16		Two Dose Regimen		Single Dose Regimen
				# of Members 1st Dose	# Members 2nd Dose	# Members
AK	-	-	-	-	-	-
AL	-	-	-	-	-	-
AR	-	-	-	-	-	-
AZ	-	-	-	-	-	-
CA	-	-	-	-	-	-
CO	-	-	-	-	-	-
CT	1	0	0%	0	0	0
DC	-	-	-	-	-	-
DE	24	3	13%	3	3	0
FL	4	0	0%	0	0	0
GA	-	-	-	-	-	-
GU	-	-	-	-	-	-
HI	-	-	-	-	-	-
ID	-	-	-	-	-	-
IL	-	-	-	-	-	-
IN	-	-	-	-	-	-
IA	-	-	-	-	-	-
KS	-	-	-	-	-	-
KY	-	-	-	-	-	-
LA	-	-	-	-	-	-
MA	-	-	-	-	-	-
MD	1	0	0%	0	0	0
ME	-	-	-	-	-	-
MI	-	-	-	-	-	-
MN	-	-	-	-	-	-
MO	-	-	-	-	-	-
MS	-	-	-	-	-	-
MT	-	-	-	-	-	-
NC	-	-	-	-	-	-
ND	-	-	-	-	-	-
NE	-	-	-	-	-	-
NH	-	-	-	-	-	-
NJ	7,672	879	11%	1,051	690	190
NM	-	-	-	-	-	-
NV	-	-	-	-	-	-
NY	2	0	0%	0	0	0
OH	-	-	-	-	-	-
OK	-	-	-	-	-	-
OR	-	-	-	-	-	-
PA	25	1	4%	4	1	0
PR	-	-	-	-	-	-
RI	-	-	-	-	-	-
SC	-	-	-	-	-	-
SD	-	-	-	-	-	-
TN	-	-	-	-	-	-
TX	-	-	-	-	-	-
UT	-	-	-	-	-	-
VT	-	-	-	-	-	-
VA	2	0	0%	0	0	0
WA	-	-	-	-	-	-
WI	-	-	-	-	-	-
WV	-	-	-	-	-	-
WY	-	-	-	-	-	-



**Vaccinations by State**  
 All Eligible Employees

<https://covid.cdc.gov/covid-data-tracker/#vaccinations>

State	Your Employees >= Age 16	Fully Vaccinated Employees >= Age 16		Two Dose Regimen		Single Dose Regimen
				# of Employees 1st Dose	# Employees 2nd Dose	# Employees
AK	-	-	-	-	-	-
AL	-	-	-	-	-	-
AR	-	-	-	-	-	-
AZ	-	-	-	-	-	-
CA	-	-	-	-	-	-
CO	-	-	-	-	-	-
CT	0	0	0%	0	0	0
DC	-	-	-	-	-	-
DE	9	2	22%	2	2	0
FL	2	0	0%	0	0	0
GA	-	-	-	-	-	-
GU	-	-	-	-	-	-
HI	-	-	-	-	-	-
ID	-	-	-	-	-	-
IL	-	-	-	-	-	-
IN	-	-	-	-	-	-
IA	-	-	-	-	-	-
KS	-	-	-	-	-	-
KY	-	-	-	-	-	-
LA	-	-	-	-	-	-
MA	-	-	-	-	-	-
MD	0	0	0%	0	0	0
ME	-	-	-	-	-	-
MI	-	-	-	-	-	-
MN	-	-	-	-	-	-
MO	-	-	-	-	-	-
MS	-	-	-	-	-	-
MT	-	-	-	-	-	-
NC	-	-	-	-	-	-
ND	-	-	-	-	-	-
NE	-	-	-	-	-	-
NH	-	-	-	-	-	-
NJ	3,666	557	15%	618	415	143
NM	-	-	-	-	-	-
NV	-	-	-	-	-	-
NY	0	0	0%	0	0	0
OH	-	-	-	-	-	-
OK	-	-	-	-	-	-
OR	-	-	-	-	-	-
PA	10	1	10%	2	1	0
PR	-	-	-	-	-	-
RI	-	-	-	-	-	-
SC	-	-	-	-	-	-
SD	-	-	-	-	-	-
TN	-	-	-	-	-	-
TX	-	-	-	-	-	-
UT	-	-	-	-	-	-
VT	-	-	-	-	-	-
VA	1	0	0%	0	0	0
WA	-	-	-	-	-	-
WI	-	-	-	-	-	-
WV	-	-	-	-	-	-
WY	-	-	-	-	-	-